

# SPA MANAGEMENT, CERTIFICATE OF ACHIEVEMENT

Financial Aid Eligible  
Banner Code: 1\_CT\_HMSM  
Control Number: 22434

The popularity of spas in the U.S. has increased dramatically over the past few years and shows no signs of slowing. According to a recent international Spa Association study, the spa industry generated over \$12.7 billion in revenue in 2015. Each year, more spas are being opened across the country creating new jobs for spa professionals.

Orange Coast College is one of the first community college's to offer Spa Management certification. The greater Orange County area is thriving with spas and our program is in a unique position to provide students access to numerous world-class resorts and spas – right in our own backyard.

Coursework in the program provides comprehensive business education and industry input to create a well-rounded educational experience for career success in the Spa market. You will acquire business and management strategies, desirable skills for successful day-to-day operations, combined with long-range strategies necessary for growth and profitability.

With increasing integration of spas in the hotel, resort, medical, healthcare, and tourism industries, spa management professionals are in demand. Our graduates will have the knowledge and skills needed to become leaders in the spa industry

## Program Outcome

1. The outcome of this certificate of achievement is to prepare students for employment as a supervisor, manager, director or owner in the spa industry.

## Certificate Requirements

Orange Coast College offers two types of certificate awards in career programs designed to prepare the graduate to enter a particular field of employment. At least 3 units in an advanced course from the certificate must be completed at OCC.

1. **Certificate of Achievement** - 8 units or more in a state-approved program. Certificates of Achievement are not automatically awarded. A petition must be filed in Enrollment Services or online at the beginning of the semester in which the student will be completing his or her final requirements. The petitioning periods are listed in the Graduation Requirements (<https://catalog.cccd.edu/orange-coast/graduation-requirements/>) section of this catalog.
2. **Certificate of Specialization** - 16 units or less in a locally approved program. Certificates of Specialization are not automatically awarded, not printed on official academic transcripts, and there is no acknowledgment of completion given at graduation. Please contact the division for details regarding the submission of petitions as procedures for each division vary. Most division offices prefer that students complete all of the required courses and then provide a copy

of the transcript while some divisions allow petitions for Certificates of Specialization before finishing.

### Minimum Grade Requirement

In order to be awarded a certificate, students are required to obtain a grade of "C" or better in all program-required courses. Grades of "CR" or "P" will be accepted whereas "CR" or "P" meets the equivalency of a "C" or better. A list of certificate programs can be found in the Programs A-Z (<https://catalog.cccd.edu/orange-coast/programs-study/>) section of this catalog. Check with a counselor to determine the requirements for completion.

Course	Title	Units
<b>Year 1</b>		
<b>Fall</b>		
HTT A130	Cultural Tourism	3
HTT A160	Introduction to Spa and Hospitality Operations	1.5
HTT A165	Spa Industry Services and Treatments	1.5
HTT A180	Enhancing Guest Service	3
HTT A284	Leadership and Strategic Management	3
	Units	12
<b>Spring</b>		
HTT A105	Passport to Success	3
HTT A170	Spa Industry Finance	1.5
HTT A175	Spa Marketing and Retail Management	1.5
HTT A185	Interviewing and Professional Development	3
HTT A285	Hospitality Operations	3
	Units	12
<b>Year 2</b>		
<b>Fall</b>		
HTT A138	Sharing the Travel Experience	3
HTT A240	Hospitality and Tourism Marketing	3
HTT A279	Spa Internship	4
	Units	10
	Total Units	34

## Spa Management Suggested Electives

Course	Title	Units
CMST A100	Interpersonal Communication	3
HTT A199	Current Issues in Hospitality, Travel and Tourism	0.5-1.5
SPAN A180	Elementary Spanish 1	5