

# FLIGHT ATTENDANT AND AIRLINE AND TRAVEL CAREERS, CERTIFICATE OF ACHIEVEMENT

Financial Aid Eligible  
Banner Code: 1\_CT\_FAAT  
Control Number: 18201

This program prepares men and women of all ages for the highly competitive flight attendant, or a customer service career in the airline and travel industry. Courses include airline, airport, and travel terminology codes, hiring qualifications, communication skills, appearance and image standards, written employment skills and oral interviewing techniques and strategies to set yourself apart. Students work on campus, and with community and charity events to enhance their public contact experience considered valuable for flight attendants and careers in the travel industry.

## Program Outcome

1. The outcome for the Certificate of Achievement is to prepare students for employment as a flight attendant or ground customer service agent with the airline industry.

## Certificate of Achievement Requirements

The Certificate of Achievement is a state-approved career program that requires a minimum of eight units and is designed to prepare the graduate to enter a particular field of employment. In order to be awarded a certificate, students are required to obtain a grade of "C" or better in all program-required courses. Grades of "CR" or "P" will be accepted whereas "CR" or "P" meets the equivalency of a "C" or better. At least 3 units in an advanced course from the certificate must be completed at OCC at the department's discretion. Certificates of Achievement are not automatically awarded. A petition must be filed in Enrollment Services or online at the beginning of the semester in which the student will be completing their final requirements. The petitioning periods are listed in the Graduation Requirements (<https://catalog.cccd.edu/orange-coast/graduation-requirements/>) section of this catalog. Check with a counselor to determine the requirements for completion.

A list of certificate programs can be found in the Programs A-Z (<https://catalog.cccd.edu/orange-coast/programs-study/>) section of this catalog.

Course	Title	Units
<b>Year 1</b>		
<b>Fall</b>		
ARLN A137	Operations, Terminology, & Safety	3
HTT A130	Cultural Tourism	3
HTT A131	Computer Reservation Systems - SABRE	3
HTT A150	Travel and Tourism Career Development	3
<b>Units</b>		<b>12</b>
<b>Spring</b>		
ARLN A139	Flight Attendant Qualifications and Opportunities	3
HTT A125	Destination the Americas	3
HTT A128	Destination Africa/Pacific	3
HTT A135	Homeland Security	3
<b>Units</b>		<b>12</b>

Course	Title	Units
<b>Year 2</b>		
<b>Fall</b>		
HTT A105	Passport to Success	3
HTT A127	Destination Eastern Europe	3
HTT A180	Enhancing Guest Service	3
HTT A284	Leadership and Strategic Management	3
<b>Units</b>		<b>12</b>
<b>Spring</b>		
HTT A185	Interviewing and Professional Development	3
HTT A226	Airline Internship	4
<b>Units</b>		<b>7</b>
<b>Total Units</b>		<b>43</b>

## Flight Attendant and Airline Travel Careers Suggested Electives

Course	Title	Units
ARLN A117	Aviation Management	3
CMST A100	Interpersonal Communication	3
HTT A138	Sharing the Travel Experience	3
HTT A199	Current Issues in Hospitality, Travel and Tourism	0.5-1.5
HTT A299	Certified Travel Associate	3
SPAN A180	Elementary Spanish 1	5