

CUSTOMER SERVICE FOR THE RETAIL INDUSTRY, CERTIFICATE OF COMPLETION

Banner Code: 1_NCG_RETL

Control Number: 36847

Not Financial Aid Eligible

The completion of the Certificate of Completion in Retail Employment is to prepare students for entry-level retail employment.

Program Outcome

The outcome of this certificate is to prepare students for entry level retail employment.

Certificate of Completion

A certificate leading to improved employability or job opportunities.

For more information regarding noncredit, please visit <https://orangecoastcollege.edu/academics/adult-education/index.html> (<https://orangecoastcollege.edu/academics/adult-education/>)

Course	Title	Hours
Required Courses		
COS A001N	Introduction to the Customer Service	12
COS A002N	Customer Service and Retail Employment Opportunities	12
Total Hours		24