

# CUSTOMER SERVICE FOR THE RETAIL INDUSTRY, CERTIFICATE OF COMPLETION

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Not Financial Aid Eligible  
Banner Code: 1\_NCG\_RETL  
Control Number: 36847

The completion of the Certificate of Completion in Retail Employment is to prepare students for entry-level retail employment.

## Program Outcome

1. The outcome of this certificate is to prepare students for entry level retail employment.

## Certificate of Completion

A certificate leading to improved employability or job opportunities.

For more information regarding noncredit, please visit <http://www.orangecoastcollege.edu/academics/adult-education/Pages/default.aspx>

Course	Title	Units
<b>Required Courses</b>		
COS A001N	Introduction to the Customer Service	12
COS A002N	Customer Service and Retail Employment Opportunities	12
<b>Total Hours</b>		<b>24</b>