

HTT A286: HOSP/TRAVEL/TOUR LAW

Item	Value
Curriculum Committee Approval Date	03/13/2019
Top Code	130700 - Hospitality
Units	3 Total Units
Hours	54 Total Hours (Lecture Hours 54)
Total Outside of Class Hours	0
Course Credit Status	Credit: Degree Applicable (D)
Material Fee	No
Basic Skills	Not Basic Skills (N)
Repeatable	No
Grading Policy	Standard Letter (S)

Course Description

This course provides an awareness of the rights and responsibilities the law grants to or imposes upon hospitality, travel and tourism businesses. Illustrations of possible consequences for failure to satisfy legal obligations are used. Legal issues raised by the Internet and the hospitality industry are discussed. This course is certified through the American Hotel & Lodging Association. Lecture. Transfer Credit: CSU.

Course Level Student Learning Outcome(s)

1. Apply knowledge of the legal considerations a hospitality, travel, or tourism company faces during daily operation.

Course Objectives

- 1. Describe the development of rules regarding the rights and liabilities of innkeepers under the common law system, as well as the ways in which contract law, tort law, and negligence law affect the hotelkeeper.
- 2. Describe a hotels duty under the common law to receive guests and the circumstances under which it can refuse to accommodate potential guests or can evict guests or others.
- 3. Explain a guests right to privacy and a hotels affirmative duty not to allow unregistered and unauthorized third parties access to guestrooms.
- 4. State the purpose of the Americans with Disabilities Act (ADA) and briefly describe how Title III of the Act affects lodging and food service establishments.
- 5. Describe the hotels obligation to protect its guests.
- 6. Identify the steps a hotel must take to limit its liability for loss of guest valuables.
- 7. Describe the procedures a hotel must follow if a guest dies while at the hotel.
- 8. Identify the general state restrictions typically placed on food service operations and on operations licensed to sell alcohol for on-premises consumption.
- 9. Identify which employers are subject to the Family and Medical Leave Act (FMLA), and which employees are eligible for leave and related benefits under the Act.
- 10. State the essential elements of several laws barring discrimination in employment.

- 11. Identify general prohibitions outlined in the Employee Polygraph Protection Act of 1988.
- 12. Describe the provisions of the Immigration Reform and Control Act of 1986.
- 13. State the conditions under which tips are not considered wages.
- 14. List OSHAs major functions.
- 15. Define "telephone resale" as it applies to lodging establishments.
- 16. Name the three major copyright associations, and explain when royalties are payable.
- 17. Describe the Occupational Safety and Health Administration regulations on fire brigades.
- 18. State the purpose of the federal antitrust laws.
- 19. List some of the typical provisions of a franchise contract.
- 20. Describe privacy, antitrust, copyright, and employee use issues as they relate to the Internet.

Lecture Content

Common Law Basis for Laws Governing Hotelkeepers Contracts Torts and Negligence Hotels Duty to Receive and Its Right to Refuse Guests Convention and Group Contracts Guests Rights Privacy Right to Evict a Guest, Tenant, Restaurant Patron, or Others Americans with Disabilities Act - Public Accommodations Duty to Protect Guests Guests Property Liability for Loss of Property Safekeeping Facilities Fraud Committed Against Hotels and Crimes of Trespass Deceased Guests Laws Regarding Food Laws Relating to Food Service State Laws Relating to Alcoholic Beverages Employment Wage and Hours Laws Applicable to Hotel Employees The Family and Medical Leave Act Laws Against Discrimination in Employment Use of Lie Detector Tests by Hotel Management National Labor Relations Act Immigration Reform and Control Act of 1986 Taxes, Mandatory Deductions and Liabilities Federal Social Security, Unemployment Insurance, and Workers Compensation Federal Income Tax: Withholding and Reporting Requirements Consumer Protection Laws Affecting Hotels Public Health and Safety Requirements Occupational Safety and Health Act Licensing and Regulation of Hotels by Cities, Towns, and Villages Copyright Laws for Music, Television, Video, and Movies Fire Safety Laws Warranties and Product Liability Antitrust Laws and Hotels Franchising Internet

Method(s) of Instruction

- Lecture (02)
- DE Online Lecture (02X)

Instructional Techniques

Lecture, handouts, group participation, video, projects, computers, and lab simulations.

Reading Assignments

Students will spend approximately 2-3 hours per week on reading assignments: Read assigned chapters and modules prior to class. Read posted hospitality articles in Canvas. Read posted discussion topic, research and participate in argument. Research journal topics.

Writing Assignments

Students will spend approximately 2-3 hours per week on writing assignments, including: Quizzes and examinations. Weekly problem solving exercises based on law and will include written comprehensive arguments. Cognitive responses to classroom lecture and demonstration

will be required. Problem solving exercises based on law and will include written comprehensive arguments. Proficiency demonstration of applied skills demonstrating evaluation and critique techniques of case laws.

Out-of-class Assignments

Students will spend approximately 2-3 hours per week on out-of-class assignments, including: Complete course appropriate projects. Demonstrate various approaches to professional critical thinking and problem solving. Quizzes and examinations. Cognitive responses to classroom lecture and demonstration will be required.

Demonstration of Critical Thinking

The student must complete course appropriate projects, fourteen basic quizzes, mid-term, and a comprehensive final examination developed by the Educational Institute and the American Hotel Lodging Association.

Demonstrate various approaches to problem solving, development of professional standards, attendance, and participation.

Required Writing, Problem Solving, Skills Demonstration

Quizzes and examinations. Weekly problem solving exercises will include written comprehensive responses. Cognitive responses to classroom lecture and demonstration will be required. Proficiency demonstration of applied skills demonstrating evaluation and critiques techniques.

Textbooks Resources

1. Required Barth, S. Legal Issues in the Hospitality Industry, latest ed. Wiley, 2014