

CJ G011N: SECURITY GUARD SUPPLEMENTAL

Item	Value
Curriculum Committee Approval Date	04/04/2023
Top Code	219900 - Other Public and Protective Services
Units	0 Total Units
Hours	32 Total Hours (Lecture Hours 32)
Total Outside of Class Hours	0
Course Credit Status	Noncredit (N)
Material Fee	No
Basic Skills	Not Basic Skills (N)
Repeatable	Yes; Repeat Limit 99
Grading Policy	P/NP/SP Non-Credit (D)

Course Description

This noncredit course satisfies the requirements of the Bureau of Security and Investigative Services (BSIS) elective requirements to complete certification as a security guard. Specific content covers the topics of public relations, communication, legal aspects, officer safety, trespassing, first aid, and handling difficult people. Must be at least 18 years of age. PREREQUISITE: Must be 18 years of age or older. COREQUISITE: CJ G010N. NOT DEGREE APPLICABLE. Not Transferable.

Course Level Student Learning Outcome(s)

1. Course Outcomes
2. Create a plan to handle confrontation.
3. Create a security guard report.
4. Perform guard safety tactics.

Course Objectives

- 1. De-escalate encounters with difficult individuals.
- 2. Evaluate safety techniques while on patrol and on foot.
- 3. Outline the structure of a security guard report.

Lecture Content

Public relations Recognizing gender and racial harassment Respect Stereotyping Attitude Verbal skills / crisis intervention Substance abuse and mental illness Ethics and professionalism Appearance Command presence Professional conduct Handling difficult people Communications Conflict management Speaking constructively Valuing diversity Negotiating Verbal diffusion Observation and documentation Report writing Language barriers Observation and patrol techniques Asking questions Observing suspicious activity Communication Internal Adhering to company protocol Use of radios Other technology External First responders Medical personnel City and government services Legal consequences and liability Criminal Civil Personal Contractor Employer Administrative BSIS regulations Role of a security guard Guard safety Threat assessment Contacting subjects Safety awareness Bloodborne pathogens Environmental hazards Trespassing Open land Private property Private building Public property Public access areas First aid / CPR Basic first aid CPR Use of AED

Method(s) of Instruction

- Enhanced NC Lect (NC1)
- Online Enhanced NC Lect (NC5)
- Live Online Enhanced NC Lect (NC9)

Reading Assignments

Students will work from instructor-prepared handouts requiring reading and answer questions.

Writing Assignments

N/A

Out-of-class Assignments

N/A

Demonstration of Critical Thinking

Students will participate in live scenarios drawing on the experiences from the class. Remaining students will evaluate and critique the scenario as it progresses.

Required Writing, Problem Solving, Skills Demonstration

Practical application of learned material through Socratic questioning and learning activities.

Eligible Disciplines

Administration of justice (police science, corrections, law enforcement): Any bachelors degree and two years of professional experience, or any associate degree and six years of professional experience.

Other Resources

1. Course materials provided by the California State Bureau of Security and Investigative Services. https://www.bsis.ca.gov/forms_pubs/bat_stuman.pdf