

STUDENT SUPPORT SERVICES AT A GLANCE

Admissions and Records — Visit the Coastline Admissions and Records (<https://www.coastline.edu/admissions-and-records/apply-now/>) webpage online. This is your first point of contact once you've decided Coastline is for you. Prospective Students can apply online (<https://www.coastline.edu/becoming-a-student/apply-now/>)! For assistance contact CCCAdmissionsOffice@coastline.edu.

Assessment — The current law (AB 705) requires community colleges to maximize the probability that a student will enter and complete transfer-level coursework in English and math within a one-year timeframe. In compliance with the law, Coastline College no longer requires or provides placement testing for English and math courses. Students have the right to enroll in transfer-level courses or credit-based ESL courses without a placement test. Counselors will help students determine which English, math, or ESL course and any necessary support courses is best for them.

Associated Student Government (ASG) — The Associated Student Government (ASG) is recognized as the official Student Governing Body within Coastline College and serves as the student voice within the participatory governance process. ASG provides opportunities to learn about governance, advocacy, leadership, and event planning. Visit the Associated Student Government (<https://www.coastline.edu/student-life/associated-student-government.php>) webpage or contact the Student Life Team at (714) 241-6253 and asg@coastline.edu.

Basic Needs (<https://www.coastline.edu/student-services/basic-needs/food-assistance.php>) — The Basic Needs Program provides Coastline students with holistic services to increase classroom and student success. The structure of our services aims to remove the burden placed on students to navigate multiple systems, processes, and eligibilities. Services include direct food access through our food pantry, CalFresh application assistance, coaching, guidance and referral for housing, mental health support, student success school supplies and tech equipment, transportation resources, and emergency support. Please visit the Coastline Basic Needs Webpage (<https://www.coastline.edu/student-services/basic-needs/food-assistance.php>) for the most current information about locations, hours of operations, and instructions. Contact Basic Needs: call or text (714) 241-6014, email basicneeds@coastline.edu.

Bookstore — Buy your books online; visit the Coastline Online Bookstore (https://bncvirtual.com/vb_home.php?FVCUSNO=3013&url=coastline.htm).

CalWORKs — Supports cash aid recipient CalWORKs students on their educational journey to graduation, transfer, and career success to help promote the wellbeing and future self-sufficiency of families. Contact CalWORKs: call or text (714) 714-6237, email eopsprogram@coastline.edu. (eopsprogram@coastline.edu)

Career and Transfer Center (CTC) — Provides students with holistic guidance, support, and tools to make informed decisions to successfully transition to a four-year university or to obtain employment. The CTC assists students with resume/cover letter critiques, job search, career exploration, and effective transfer planning to the California State University (CSU), University of California (UC), California Independent/Private, and Out-of-State Colleges and Universities. Visit the Coastline Career Services webpage (<https://www.coastline.edu/student-life/>

[student-services/career-services.php](https://www.coastline.edu/student-services/career-services.php)) and Coastline Transfer Center webpage (<https://www.coastline.edu/admissions-and-records/transfer-students/transfer-center.php>) regularly and the MyCCC Student Portal (<https://www.coastline.edu/mycoast.php>) for Career and Transfer events and college announcements.

Counselors — Counselors are available online and (pending any restrictions by the State or County) at the Student Services Center at Fountain Valley to help you clarify your goals, develop an educational plan, and inform you about other programs and opportunities that will enhance your college learning experience. Students can schedule a counseling appointment online by visiting the Online Appointment System (<https://esars.coastline.edu/eSARS/counseling/coc/eSARS.asp>) or by calling (714) 241-6162. Please visit the Coastline Counseling webpage (<https://www.coastline.edu/student-life/student-services/academic-counseling/>) for more information.

Extended Opportunity Programs and Services (EOPS) — Designed to help underserved, at-risk students from low-income backgrounds achieve their academic and personal goals. EOPS students receive priority registration, funds for textbooks, specialized counseling services, targeted educational workshops, and much more. For more information, call (714) 241-6237 or email eopsprogram@coastline.edu.

Financial Aid — The Financial Aid Office staff is available to assist you in applying for grants, fee waivers, Federal Work-Study, and other forms of federal and state aid. Be sure to apply regardless of your financial situation. To apply, you would need to complete the FAFSA (<https://studentaid.gov/h/apply-for-aid/fafsa/>) or CA Dream Act (<https://dream.csac.ca.gov/>) application and include Coastline's school code – 013536 – on your application. For more information, visit the Coast District Financial Aid website (<https://www.cccd.edu/students/financial-aid/>), or contact the Financial Aid Office at (714) 241-6239, or financialaid@coastline.edu.

Health Services — Health services (primary care professional services/ not an insurance plan) for Coastline students are provided through the Golden West College and Orange Coast College Health Centers. For details, visit the Coastline College Health Services (<https://www.coastline.edu/student-life/student-services/health-services/>) webpage.

Mental Health Services — Coastline supports students on their journey to enhance their overall well-being through mental health services. Mental health services are provided free of charge to actively enrolled students in person or online (virtually). For more information, contact Student Mental Health Services at (714) 241-6005 or fill out the Mental Health Services Inquiry form found on the Coastline Student Mental Health Services webpage (<https://www.coastline.edu/student-life/student-services/health-services/student-mental-health-services.php>).

Online Library — Utilize the online library which offers remote access to librarians, e-books, journals, newspapers, and other resources. Complete an online Library Workshop in Canvas to help you avoid plagiarism, learn about online privacy, and get really good at MLA or APA. Check it out by visiting the Library (<https://www.coastline.edu/student-life/online-library/>) webpage online. Contact the library: call or text (714) 696-1573, email library@coastline.edu.

Outreach (<https://www.coastline.edu/about/outreach.php>) — Outreach provides information about the college and varied higher education topics for students and their support networks. Outreach plans, coordinates, and implements programs and activities that reach out to potential students using techniques such as speaking to community groups,

organizing programs and events to enhance school readiness, and making direct contact with potential students. Successful outreach is rooted in educating students and their support networks about higher education options, building awareness about career prospects, sharing information about college application processes, and establishing a connection between the prospective students and the institution's faculty and staff. Visit the Outreach (<https://www.coastline.edu/about/outreach.php>) webpage or contact the Outreach Team at 714.714.7017 and outreachccc@coastline.edu.

Scholarships — Coastline's Scholarship Recognition Awards are granted to students who have demonstrated excellence, academic achievement, and/or wish to pursue educational or career goals. Students enrolled at Coastline in the fall or spring semesters may apply for scholarships. The awards are presented at the Scholarship Reception during the spring semester. Scholarships do not have to be repaid. Please visit the Coastline Scholarships webpage (<https://www.coastline.edu/cost-and-aid/scholarships.php>) or email scholarships@coastline.edu for more information.

Special Programs and Services for Students with Disabilities — Provides comprehensive programs and services for students who have a verified disability and who are enrolled in general education/transfer, vocational, remedial/non-transfer, and noncredit courses. For more information call (714) 241-6214, email specialprograms@coastline.edu, or visit the Coastline Disability Services webpage (<https://www.coastline.edu/student-life/student-services/disability-services/>).

Student Equity and Achievement Program (SEA) — Helps students achieve their educational goals and personal, academic, and career objectives through support services, college activities, and programs with a race conscious lens. Through SEA, Coastline College serves students with an emphasis on eliminating achievement gaps and providing equitable, diverse, and inclusive practices. For more information on the Student Equity and Achievement Program and resources, contact the Office of Student Equity at (714) 241-6130, studentequity@coastline.edu or visit online at Student Equity | Coastline College (<https://www.coastline.edu/student-life/student-services/student-equity/>).

Student Life (<https://www.coastline.edu/student-life/>) — Student Life encourages students to become familiar with programs, services, and opportunities designed to enhance the student experience, which in return, foster community and a sense of belonging at Coastline. Whether it's through the various activities we offer year-round, exciting programs, or services, Student Life will help you get the most out of your Coastline experience. With Student Life, you can find your own niche on campus or online; connect with students within or beyond the classroom; and get involved in student organizations, leadership opportunities, and more! Visit the Student Life (<https://www.coastline.edu/student-life/>) webpage or contact the Student Life Team at (714) 241-6253 and studentlife@coastline.edu.

Student Success & Resource Centers — Located at the Westminster Le-Jao and Newport Beach campuses, offer students study space, use of wi-fi for coursework and free online tutoring, group meeting and work space, access to student success workshops, and printing. Free tutoring is available to all Coastline students online in all major discipline areas, including writing, mathematics, science, accounting, and general studies. Currently registered students may also attend free study skills workshops or schedule one-on-one consultations. Visit the Coastline Student Success Center webpage (<https://www.coastline.edu/student-life/student-services/student-success-center/>) or call (714) 714-7277 for more information.

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Undocumented Students — Coastline College strives to provide equitable access to education for all students. In accordance with California law, AB 540 and the California Dream Act, undocumented students have access to resident tuition fees and financial aid. For more information about undocumented student programs and services, contact the Dean of Students at (714) 241-6142 or visit the Coastline Student Life (<https://www.coastline.edu/student-life/student-services/undocumented-students.php>) webpage.

Veterans Resource Centers (VRC) — The Coastline Veterans Resource Centers (<https://www.coastline.edu/student-life/student-services/veterans-resources-centers/>), located at the Student Services Center at Fountain Valley, Garden Grove Campus, and Newport Beach Campus, provide a comfortable and positive environment where Veterans will find access to academic resources, community referrals, networking opportunities, counseling and advisement services, computer access with Wi-Fi, a place to study, and workshops of value to Veterans. Coastline also provides the resource information available in the VRCs to students worldwide through a Virtual VRC. For more information regarding the VRC, email veter2vet@coastline.edu or call (714) 241-6126.